



Department of General Services

Joshua Green
Director

Divisions

- Administrative & Business Services
- Architectural Services
- Contracts & Purchasing Services
- Facility Planning & Management
- Fleet Services
- Real Estate
- Support Services

County of Sacramento

January 15, 2026

Subject: Notice of Intent to Award

2025-RFP-0067 Countywide Language Services: On-Site, Document, ASL, and OPI Support

Dear Interested Proposers:

The County of Sacramento has concluded its evaluation of Request for Proposal (RFP) No. 2025-RFP-0067, Countywide Language Services: On-Site, Document, ASL, and OPI Support. The Contract and Purchasing Services Division received thirty-two (32) valid proposals that met the RFP requirements, with several vendors submitting proposals in multiple service categories.

After a thorough and highly competitive selection process, the County of Sacramento intends to award contracts to the top five (5) scoring Proposers per service category:

Selected Proposers:

On-Site Interpretation Services
Hanna Interpreting Services LLC
Interpreters Unlimited, Inc
Interlingva Inc
Language World
TeamLingo LLC

Document Translation Services
Interpreters Unlimited, Inc
Officemotive, Inc
Hanna Interpreting Services LLC
LinguaLinx Language Solutions
Universe Technical Translation

American Sign Language (ASL) Interpretation Services
Hanna Interpreting Services LLC
Interpreters Unlimited, Inc
Eaton Interpreting Services, Inc
Walker Interpreting Services LLC
Norcal Services for Deaf and Hard of Hearing

Over-The-Phone (OPI) Interpretation Services
Interpreters Unlimited, Inc
Hanna Interpreting Services LLC
Universe Technical Translation
Ad Astra, Inc.
Interlingva Inc

Proposals were evaluated on qualifications, experience, service area expertise, cost proposal, cultural competence and accessibility, compliance and confidentiality, quality assurance and reporting, risk assessment, and service delivery and responsiveness.

Summary of Evaluation Scores:

On-Site Interpretation Services	Score (685)
Hanna Interpreting Services LLC	618.80
Interpreters Unlimited, Inc	612.36
Interlingva Inc	607.73
Language World	554.67
TeamLingo LLC	545.74
Accents on Languages Inc.	539.14
Walker Interpreting Services LLC	536.37
Transperfect	523.73
Idea Language Services, LLC	509.93
Avantpage Inc	505.08
Norcal Services for Deaf and Hard of Hearing	505.02
School of Freedom	492.76
Angela's Interpreting Services Inc	459.56
ALM Translation Services, LLC	444.66
Global Security Services, LLC	339.50
Ad Astra, Inc.	no bid
All Global Solutions International	no bid
BIG Language Solutions, LLC	no bid
Eaton Interpreting Services, Inc	no bid
LanguageArts, LLC	no bid
Language Phone	no bid
LinguaLinx Language Solutions	no bid
MasterWord Services, Inc	Incomplete Submission
Medialocate, Inc	no bid
Officemotive, Inc	no bid
One World Global Services LLC	no bid
Powerling Inc	no bid
Propio LS LLC	no bid
Resolute Documentation Services	no bid
Rolling Translations LLC	no bid
Society for the Blind	no bid
Universe Technical Translation	no bid

Document Translation Services	Score (685)
Interpreters Unlimited, Inc	614.17
Officemotive, Inc	606.07
Hanna Interpreting Services LLC	605.75
LinguaLinx Language Solutions	599.18
Universe Technical Translation	570.29
All Global Solutions International	554.74
Accents on Languages Inc.	545.98
Interlingva Inc	544.85
Walker Interpreting Services LLC	541.71
Propio LS LLC	534.38
BIG Language Solutions, LLC	531.33
Transperfect	525.29
Ad Astra, Inc.	522.79
Idea Language Services, LLC	520.03
Language World	518.40
Powerling Inc	515.38
TeamLingo LLC	511.06
Avantpage Inc	511.02
Resolute Documentation Services	510.69
Rolling Translations LLC	502.90
School of Freedom	469.41
Society for the Blind	453.17
Angela's Interpreting Services Inc	450.10
MasterWord Services, Inc	436.18
Medialocate, Inc	432.67
ALM Translation Services, LLC	432.50
Global Security Services, LLC	340.53
Eaton Interpreting Services, Inc	no bid
LanguageArts, LLC	no bid
Language Phone	no bid
Norcal Services for Deaf and Hard of Hearing	no bid
One World Global Services LLC	no bid

American Sign Language (ASL) Interpretation Services	Score (685)
Hanna Interpreting Services LLC	618.67
Interpreters Unlimited, Inc	613.03
Eaton Interpreting Services, Inc	567.14
Walker Interpreting Services LLC	566.65
Norcal Services for Deaf and Hard of Hearing	544.71
TeamLingo LLC	534.91
Propio LS LLC	522.95
Transperfect	511.43
Ad Astra, Inc.	498.25
Idea Language Services, LLC	489.55
Resolute Documentation Services	489.48
BIG Language Solutions, LLC	482.77
Language World	445.36
MasterWord Services, Inc	432.77
ALM Translation Services, LLC	419.49
Accents on Languages Inc.	no bid
All Global Solutions International	no bid
Angela's Interpreting Services Inc	no bid
Avantpage Inc	no bid
Global Security Services, LLC	no bid
Interlingva Inc	no bid
LanguageArts, LLC	no bid
Language Phone	no bid
LinguaLinx Language Solutions	no bid
Medialocate, Inc	no bid
Officemotive, Inc	no bid
One World Global Services LLC	no bid
Powerling Inc	no bid
Rolling Translations LLC	no bid
School of Freedom	no bid
Society for the Blind	no bid
Universe Technical Translation	no bid

Over-The-Phone (OPI) Interpretation Services	Score (685)
Interpreters Unlimited, Inc	618.42
Hanna Interpreting Services LLC	596.02
Universe Technical Translation	590.87
Ad Astra, Inc.	565.68
Interlingva Inc	565.59
LanguageArts, LLC	561.76
BIG Language Solutions, LLC	546.60
One World Global Services LLC	545.16
Propio LS LLC	543.27
Walker Interpreting Services LLC	535.07
Transperfect	531.29
Accents on Languages Inc.	528.61
Resolute Documentation Services	523.54
Avantpage Inc	521.58
Powerling Inc	518.41
TeamLingo LLC	511.60
Language World	500.57
Idea Language Services, LLC	492.39
School of Freedom	465.16
Language Phone	464.93
Angela's Interpreting Services Inc	441.71
MasterWord Services, Inc	439.27
Medialocate, Inc	409.60
Officemotive, Inc	no bid
Norcal Services for Deaf and Hard of Hearing	no bid
Society for the Blind	no bid
Rolling Translations LLC	no bid
All Global Solutions International	no bid
ALM Translation Services, LLC	Incomplete Submission
Eaton Interpreting Services, Inc	no bid
Global Security Services, LLC	no bid
LinguaLinx Language Solutions	no bid

This Notice of Intent to Award is contingent upon Section 71-J of the Sacramento County Charter approval, Board of Supervisor approval, and successful contract negotiations. A complete bid summary breakdown will be available on OpenGov after such approvals are received and negotiations are completed. If negotiations are not successful, the County will begin negotiations with the next highest scoring Proposer.

The anticipated contract period will begin on May 1, 2026, and conclude on April 30, 2027, with the option to renew for four additional years, for a total contract duration of five years.

Please note that the County's sole objective in the evaluation process is to determine which proposals best meet its requirements. Any final analysis or weighted score does not imply that one proposal is inherently superior to another, but rather that the selected proposals offer the most suitable overall solution for the County's current and anticipated needs.

The County of Sacramento expresses gratitude to all vendors who responded to this solicitation and continues to encourage all vendors to monitor and participate in future Public OpenGov Procurement opportunities and solicitations.

Respectfully,

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